

# Mike Silversides

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## Summary

Helps organizations "get the job done". A computer software engineer with eighteen years of experience. Loves using computers to solve problems. Extensive knowledge of computer programming languages, database management systems, operating systems, and other software programs. Experience in the areas of health-care administration, insurance and accounting.

Looking for work based in Victoria and would like short-term or part-time contract work. Would prefer analysis and design work on internet applications or work using Oracle Designer and Oracle Developer. Loves to make software programs work (or work better), so would also be interested in application development and maintenance.

## Experience

President, S & N Enterprises Inc., 1989 – present. Mike has worked on a contract basis since graduation from the University of Victoria in 1987. He co-founded S & N Enterprises Inc. in 1989. From web developer to business analyst, programmer/analyst to project coordinator, Mike has done it all.

## Software Engineering Skills

Business Analysis  
Coding  
Database Design  
Debugging  
Electronic Data Interchange (HL7,X12)  
Management Information Reports  
Problem Diagnosis

Project Planning  
Software Quality Assurance  
Requirements Management  
Software Configuration Management  
System Integration  
Technical Design  
Troubleshooting

## Education

Bachelor of Science, Computer Science [1987], Computer Science Co-operative Education Program, University of Victoria.

## Technical Skills

**Internet:** FrontPage, HTML, Java, JavaScript, and Miva Merchant / Mal's E-commerce shopping carts.  
Web site reference: [www.creativekidsathome.com](http://www.creativekidsathome.com)

**Languages:** APL, C, Clist, COBOL, JCL, Objective-C, PASCAL, PL/1, Rexx, SAS, Visual Basic

**Databases:** Access, Clipper/Dbase, Culprit, DB2, Easytrieve, IMS, MFS, Oracle, PL/SQL, QMF, SQL

**Operating Systems:** CICS, CMS, MVS-OS/390, NeXTSTEP, TSO/ISPF, UNIX, Windows

**Development Tools:** Microsoft Project, Oracle Developer, Oracle Designer, Test Director

**Productivity Tools:** Microsoft Office (Excel, Outlook, Powerpoint, Word), Visio, WordPerfect

**Other Software:** Dr Q (address correction), Image Composer, PGP, QuickBooks Pro, Syncsort

**Specifications:** HL7, Software Engineering Institute's Capability Maturity Model, X12

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For more details see my long resume on the web at <http://www.ckah.com/mikesilversides/>